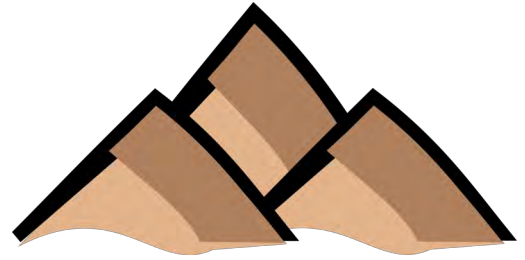


January 2021

# The Arroyo View

[www.progressivecm.com/arroyo](http://www.progressivecm.com/arroyo)



## January 10th—National Cut Your Energy Cost Day

Welcome to the New Year! We could all use some money saving tips and idea to start off the New Year. Mark your calendars for this exciting celebration on January 10th for National Cut Your Energy Cost Day.

### 5 Tips to Save Energy

1. Remember to turn off fans, lights and other electronics when leaving a room.
2. Keep drapes, blinds or curtains closed during the day, especially in rooms you aren't using.
3. Wash your clothes in cold water, if possible.
4. Wrap or cover foods and drinks in the refrigerator and freezer.
5. Try to use the cold water faucet, when possible.

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the portal, you can:

- Make Online Payments
- View Statements and Billing Inserts
- Print Account History Reports
- Update Enhanced Notification Features

[www.kppmconnection.com](http://www.kppmconnection.com). Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or [customer care@keystonepacific.com](mailto:customer care@keystonepacific.com)

### BOARD OF DIRECTORS:

**President:** Chuck Massey  
**Vice-President:** Jason Wilson  
**Treasurer:** Robert Slama  
**Secretary:** Lisa Pierce  
**Member-at-Large:** Timothy Randall

### NEXT BOARD MEETING:

**Tuesday, January 19, 2021 @ 6:00pm**  
Via Zoom.us

*The final agenda will be posted at the community pool bulletin board four days prior to the scheduled meeting with the zoom.us Meeting ID and Password.*

*You may also obtain a copy of the agenda by contacting management at (949) 504-4745.*

### IMPORTANT NUMBERS:

#### COMMUNITY ASSOCIATION MANAGER:

**Kristy Stenger**  
Phone: (949) 504-4745  
**Emergency After Hours: (949) 833-2600**  
[kstenger@keystonepacific.com](mailto:kstenger@keystonepacific.com)

#### COMMON AREA MAINTENANCE & POOL CARDS:

**Jacob Bryant**  
Phone: (949) 431-2098  
[jbryant@keystonepacific.com](mailto:jbryant@keystonepacific.com)

#### BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600  
[customer care@keystonepacific.com](mailto:customer care@keystonepacific.com)

#### ARCHITECTURAL DESK:

Phone: (949) 838-3239  
[architectural@keystonepacific.com](mailto:architectural@keystonepacific.com)



Managed by Keystone  
30211 Avenida De Las Banderas,  
Suite 120  
Rancho Santa Margarita, CA 92688

